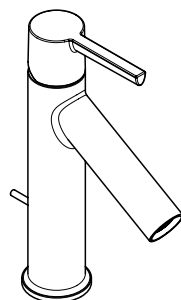
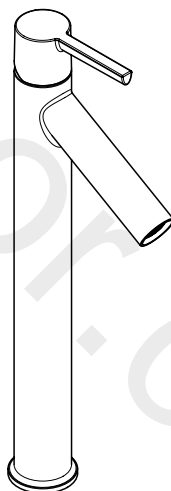


# AXOR

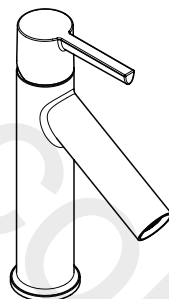
EN Installation / User Instructions / Warranty  
FR Instructions de montage / Mode d'emploi / Garantie  
ES Instrucciones de montaje / Manejo / Garantía



AXOR Starck  
10001001



AXOR Starck  
10103001



AXOR Starck  
10003001

INSTALLATION

# ENGLISH

## TECHNICAL INFORMATION

|                                |                             |
|--------------------------------|-----------------------------|
| Water pressure                 |                             |
| Recommended                    | 15 - 75 PSI (0.1 - 0.5 MPa) |
| Maximum                        | 145 PSI (1 MPa)             |
| Hot water temp.                |                             |
| Recommended                    | 120°-140° F (48° - 60° C)*  |
| Maximum                        | 158° F (70° C)*             |
| Max. flow rate                 |                             |
| 10001001, 10103001             | 1.2 GPM (4.5 L/min)         |
| 10003001                       | 0.5 GPM (1.9 L/min)         |
| Hole size in mounting surface  | 1 3/8" (34 mm)              |
| Max. depth of mounting surface | 1 5/8" (40 mm)              |

\* Please know and follow all applicable local plumbing codes when setting the temperature on the water heater.

## INSTALLATION CONSIDERATIONS

- / For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- / #10103001, #10030001 ONLY: This faucet does not include a drain or a pull rod.
- / Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- / The hot and cold supply hoses included with this faucet are for use with 3/8" stops. If your stops are a different size, purchase adapters at your local plumbing supply store or home center. Adapters are not available from Hansgrohe.
- / #10001001 ONLY: The drain is suitable for most, but not all, lavatory sinks sold in the United States and Canada. The drain is intended for use in a sink with an overflow. If your sink does not have an overflow, or if this drain is too small for the hole in your sink, please refer to the instructions included with the sink. Some sinks include special drain installation instructions and/or parts. Others require the use of a specialty drain. Hansgrohe is not responsible for the cost of a specialty drain.
- / Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

# FRANÇAIS

## DONNÉES TECHNIQUES

|   |                             |
|---|-----------------------------|
| Pression d'eau                                  |                             |
| recommandée                                     | 15 - 75 PSI (0.1 - 0.5 MPa) |
| maximum   | 145 PSI (1 MPa)             |
| Température d'eau chaude                        |                             |
| recommandée                                     | 120°-140° F (48° - 60° C)*  |
| maximum   | 158° F (70° C)*             |
| Capacité nominale                               |                             |
| 10001001, 10103001                              | 1.2 GPM (4.5 L/min)         |
| 10003001  | 0.5 GPM (1.9 L/min)         |
| Dimension du trou dans<br>la surface de montage | 1 3/8 po (34 mm)            |
| Profondeur maximale de<br>la surface de montage | 1 5/8 po (40 mm)            |

\* Vous devez connaître et respecter tous les codes de plomberie locaux applicables pour le réglage de la température du chauffe-eau.

## À PRENDRE EN CONSIDÉRATION POUR L'INSTALLATION

- / Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- / Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- / 10001001 SEULEMENT: Ce drain est adapté à la plupart, mais pas à l'ensemble, des éviers vendus aux États-Unis et au Canada. Ce drain est prévu pour un évier avec trop-plein. Si votre évier ne dispose pas d'un trop-plein, ou si ce drain est trop petit pour le trou dans l'évier, consultez les instructions fournies avec l'évier. Certains éviers comprennent des instructions spéciales d'installation d'évier et/ou de pièces. D'autres nécessitent l'utilisation d'un drain spécial.
- / 10103001, 10030001 SEULEMENT: Cette robinetterie n'inclut pas un obturateur à clapet ou une tirette.
- / Les tuyaux d'alimentation pour l'eau chaude et froide inclus avec ce robinet sont pour l'usage avec les butées d'arrêt de 3/8". Si vos butées d'arrêt sont d'une taille différente, achetez des adaptateurs à votre magasin d'articles de plomberie ou centre de rénovation local. Les adaptateurs ne sont pas disponibles auprès de Hansgrohe.
- / Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

## DATOS TECNICOS

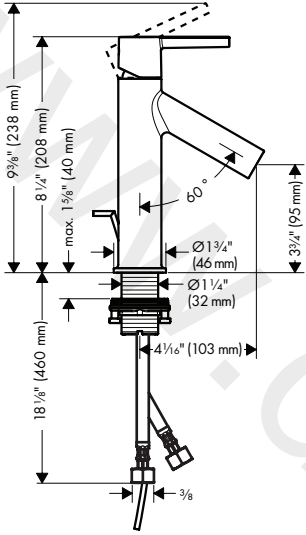
|   |                             |
|---|-----------------------------|
| Presión en servicio                             |                             |
| recomendada                                     | 15 - 75 PSI (0.1 - 0.5 MPa) |
| max.  | 145 PSI (1 MPa)             |
| Temperatura del agua caliente                   |                             |
| recomendada                                     | 120°-140° F (48° - 60° C)*  |
| max.  | 158° F (70° C)*             |
| Caudal máximo                                   |                             |
| 10001001, 10103001                              | 1.2 GPM (4.5 L/min)         |
| 10003001  | 0.5 GPM (1.9 L/min)         |
| Tamaño del orificio en la superficie de montaje | 1 3/8" (34 mm)              |
| Profundidad máxima de la superficie de montaje  | 1 5/8" (40 mm)              |

\* Debe conocer y cumplir todos los códigos locales aplicables para ajustar la temperatura del calentador de agua.

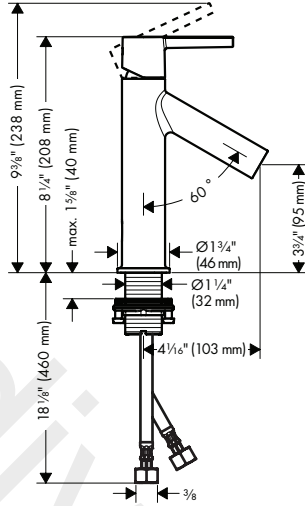
## CONSIDERACIONES PARA LA INSTALACIÓN

- / Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- / Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- / № 10001001 SOLAMENTE: Este drenaje es adecuado para la mayoría de los lavabos vendidos en Estados Unidos y Canadá, pero no para todos. Este drenaje debe ser usado en un lavabo con desborde. Si su lavabo no posee desborde, o si este drenaje es demasiado pequeño para el agujero en el lavabo, consulte las instrucciones incluidas con el lavabo. Algunos lavabos incluyen instrucciones especiales para la instalación del drenaje o sus piezas. Otros requieren el uso de un drenaje especial.
- / № 10103001, № 10030001 SOLAMENTE: Esta grifería no incluyen un tapón elevable ni un tirador.
- / Las tuberías de suministro incluyeron con este chorro son para el uso con topes de 3/8". Si sus topes son un tamaño diferente, compra adaptadores en su tienda de suministro de plomería local. Los adaptadores no están disponibles de Hansgrohe.
- / Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

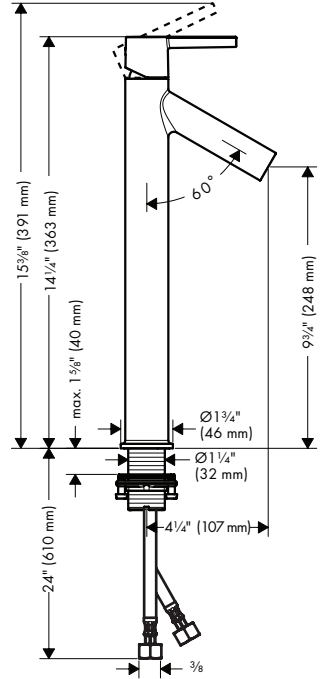
AXOR Starck  
10001001



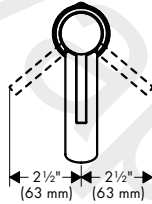
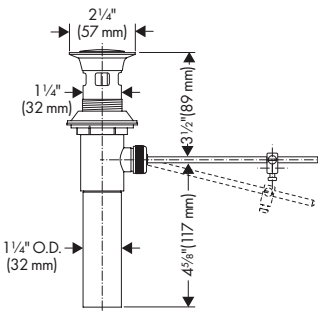
AXOR Starck  
10003001



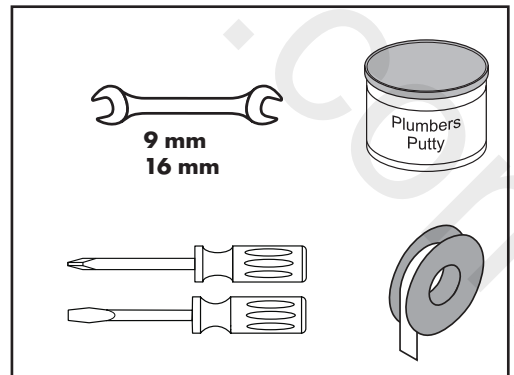
AXOR Starck  
10103001



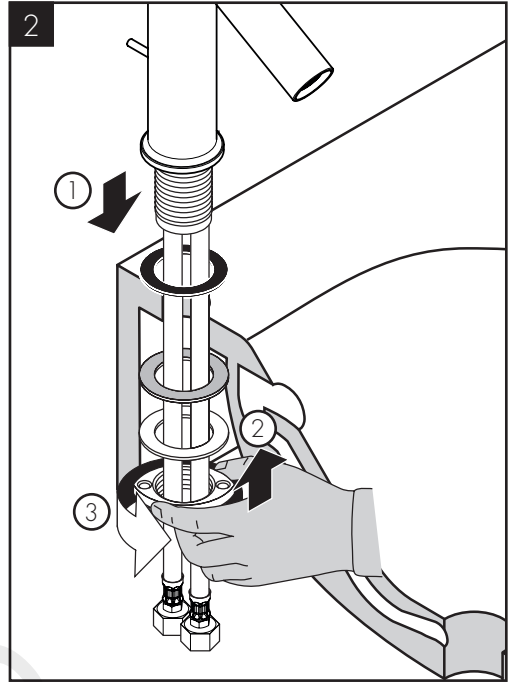
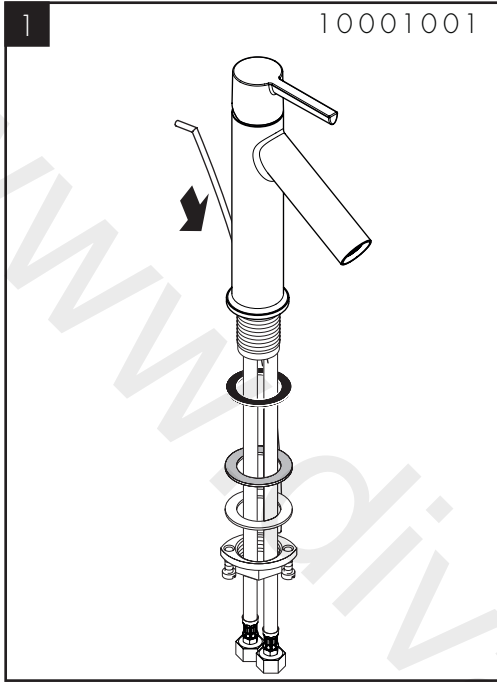
88509001



TOOLS REQUIRED / Outils utiles /  
HERRAMIENTAS ÚTILES



# INSTALLATION / INSTALLATION / INSTALACIÓN



ENGLISH

FRANÇAIS

ESPAÑOL

#10001001 ONLY: Install the drain pull rod.

10001001 SEULEMENT: Installez la tige d'entraînement.

10001001 SOLAMENTE: Instale el tirador.

Place the faucet and sealing ring on the mounting surface.

Placez le robinet et l'anneau d'étanchéité sur la surface de montage.

Coloque el grifo y el aro de sellado sobre la superficie de montaje.

Install the fiber washer, friction washer, and mounting nut.

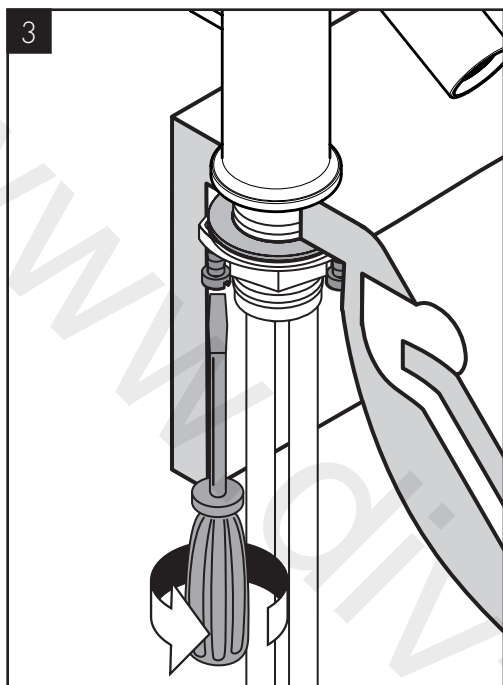
Installez la rondelle en fibre, la rondelle métallique et l'écrou de montage.

Instale la arandela de fibra, la arandela metálica y la tuerca de montaje.

Tighten the mounting nut by hand.

Serrez l'écrou de montage à la main.

Apriete la tuerca de montaje con la mano.




ENGLISH

Tighten the tensioning screws.

Connect the hoses to the stops.

Use two wrenches, as shown in the diagram.


 Do not allow the hoses to twist.

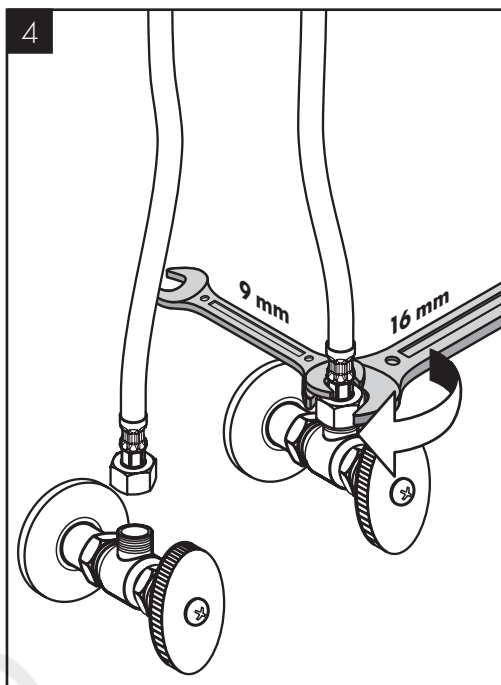
FRANÇAIS

Serrez les vis de pression à l'aide d'un tournevis.

Connectez les tuyaux d'arrivée d'eau chaude et d'eau froide aux butées d'arrêt.

Utilisez deux clés, tel qu'illustré.

 Assurez-vous que les tuyaux ne s'entortillent pas.




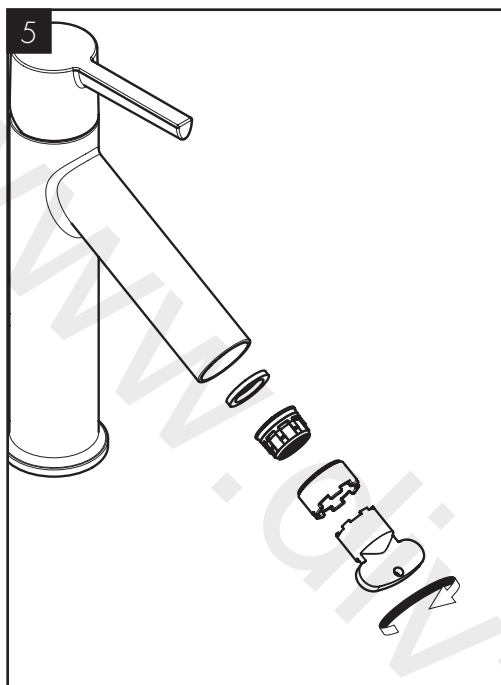
ESPAÑOL

Apriete los tornillos tensores con un destornillador.

Conecte las mangueras de suministro de agua caliente y fría a los topes.

Use las dos llaves fijas como se ilustra,

 No permita las mangueras se retuerzan.



## ENGLISH

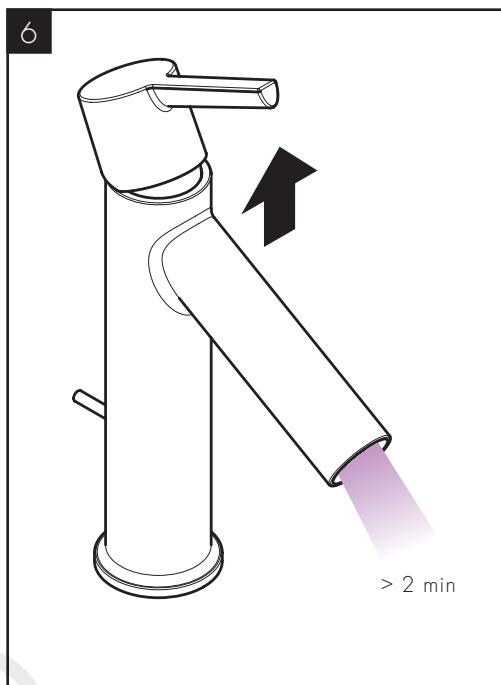
Remove the aerator.

Flush the faucet for at least two minutes.

## FRANÇAIS

Retirez l'aérateur.

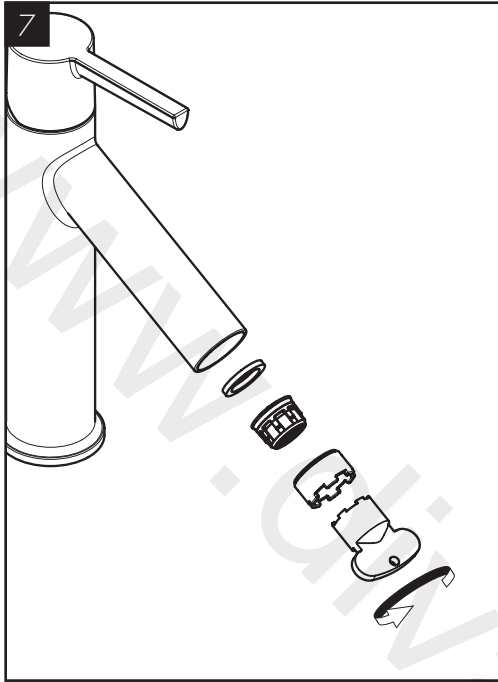
Rincez le robinet pendant au moins 2 minutes.



## ESPAÑOL

Retire el aireador.

Lave el grifo durante al menos 2 minutos.



ENGLISH

Reinstall the aerator.

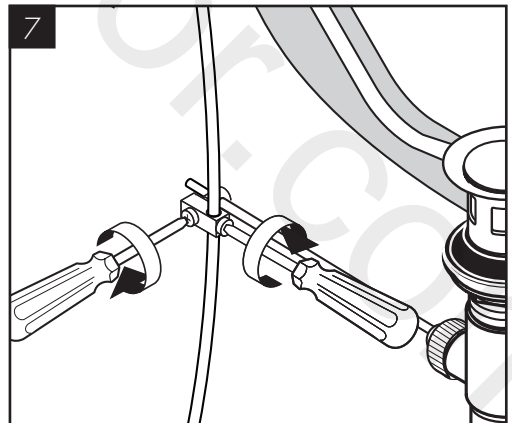
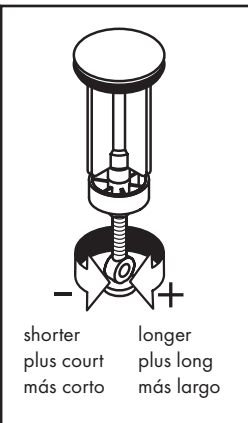
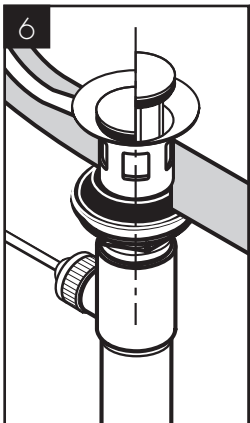
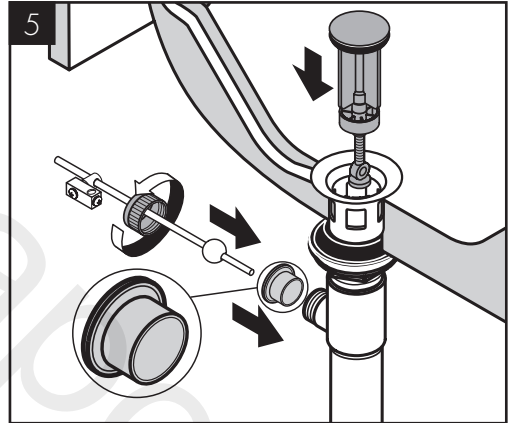
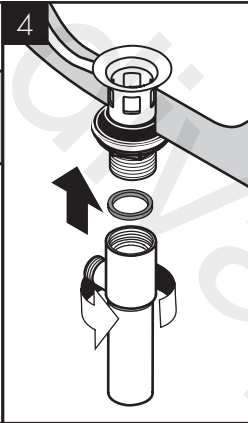
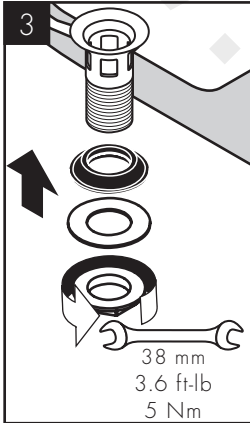
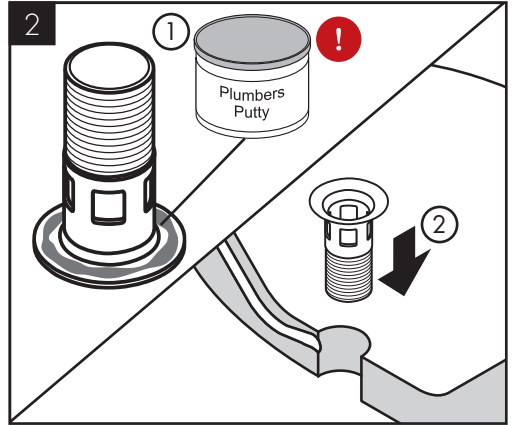
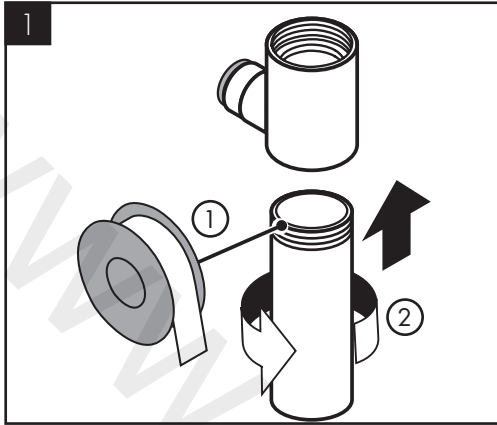
FRANÇAIS

Installez l'aérateur.

ESPAÑOL

Instale el aireador.

# INSTALLATION / INSTALLATION / INSTALACIÓN



⚠ Petroleum-based plumbers putty can damage the surface of some sinks. Please consult the manufacturer of the sink regarding compatible sealants.

⚠ Les mastics de plomberie à base de pétrole peuvent endommager la surface de certains lavabos. Veuillez consulter le fabricant du lavabo pour connaître les scellants compatibles.

⚠ Masilla de petróleo-basó puede dañar la superficie de algún bañeras. Consulte por favor al fabricante del bañera con respecto a selladores aceptables.

JUSTIFY THE HANDLE / RÉGLEZ LA POIGNÉE / AJUSTE LA MANIJA



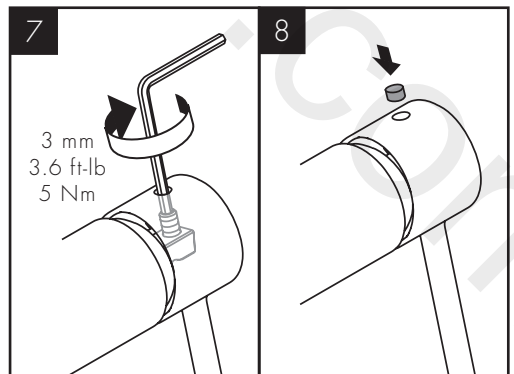
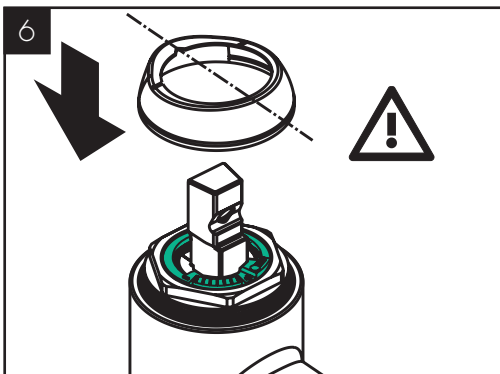
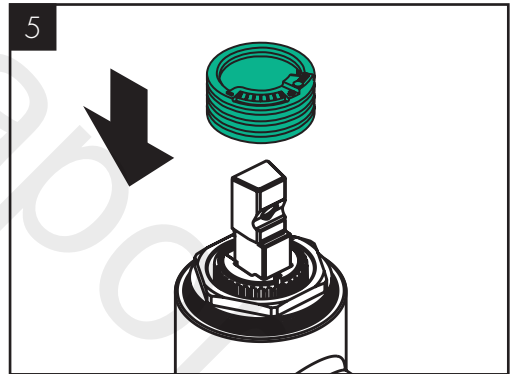
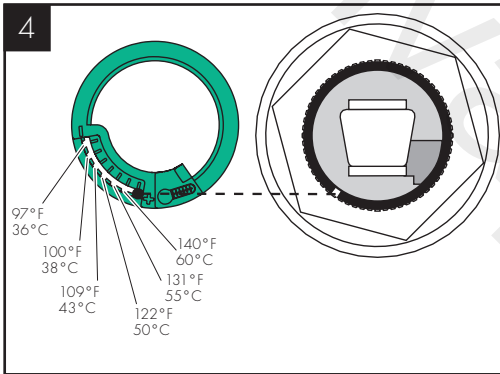
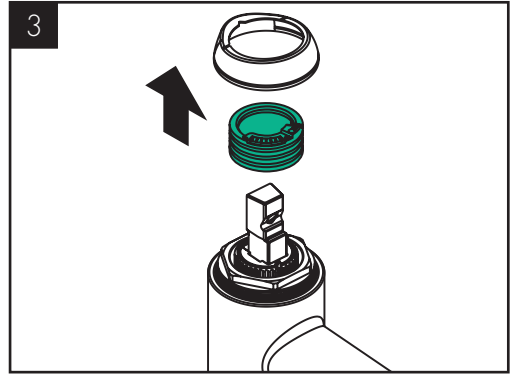
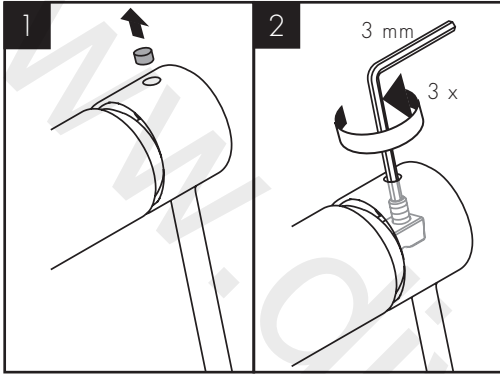
140°F  
60°C



50°F  
10°C

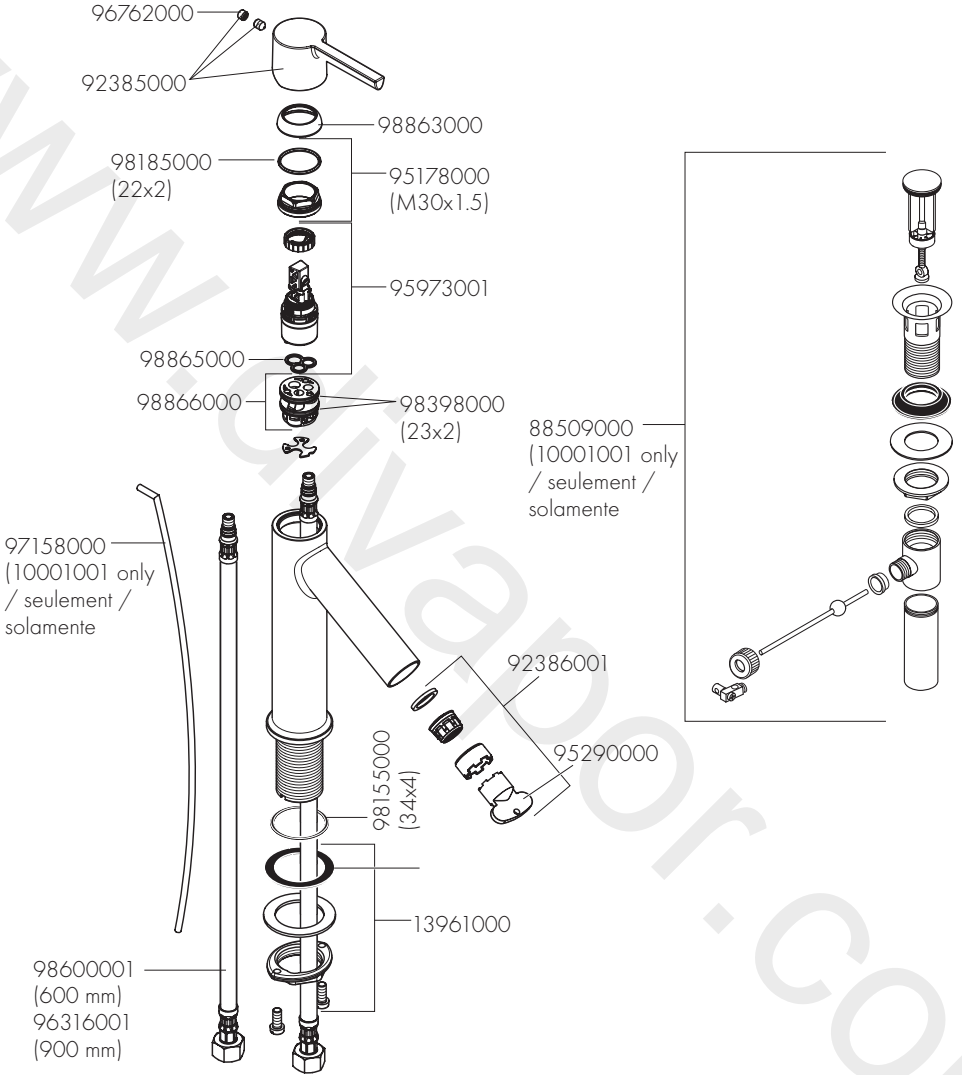


44 PSI  
0.3 MPA

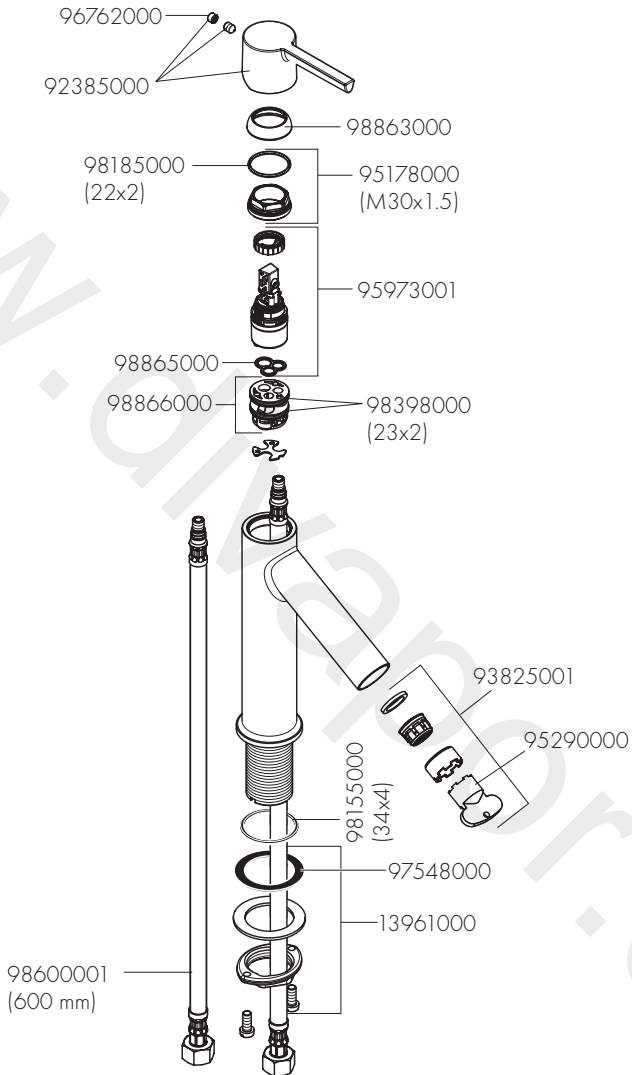


REPLACEMENT PARTS / PIÈCES DÉTACHÉES / REPUESTOS

AXOR Starck  
10001001  
10103001

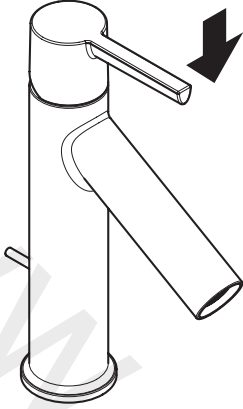


AXOR Starck  
10003001

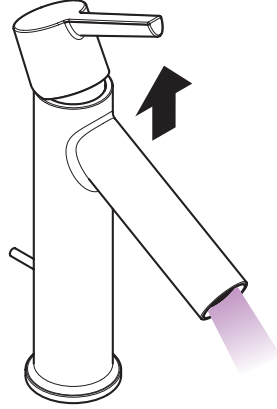


USER INSTRUCTIONS / INSTRUCTIONS DE SERVICE / MANEJO

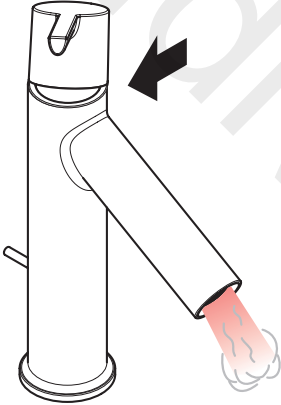
off  
fermé  
cerrar



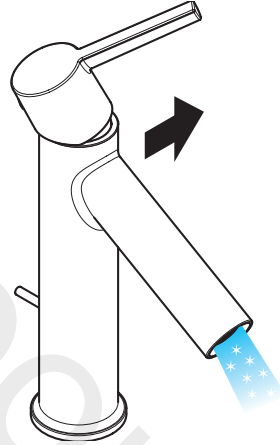
on  
ouvert  
abierto



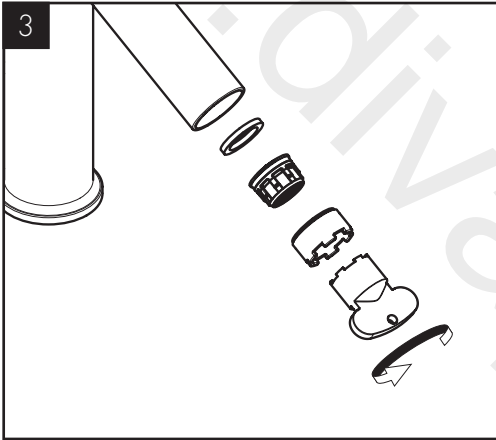
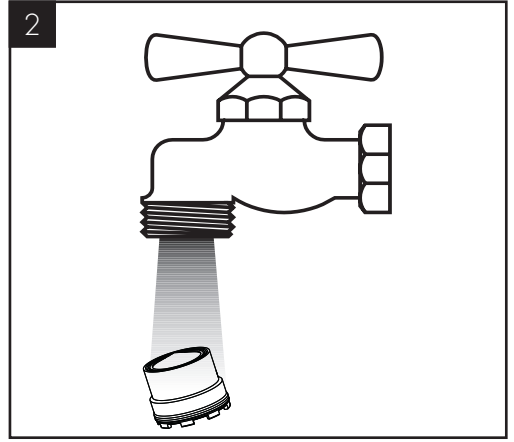
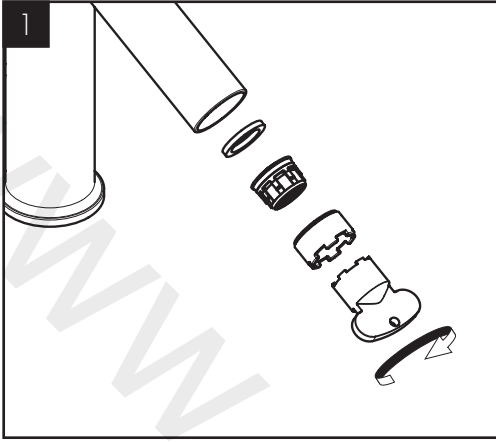
hot  
chaud  
caliente



cold  
froid  
frío



CLEANING / NETTOYAGE / LIMPIEZA



# CLEANING RECOMMENDATION FOR HANSGROHE PRODUCTS

Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

## FOR BEST RESULTS:

- / Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- / Select a cleaning agent specifically intended for the type of product.
- / DO NOT use these types of cleaners as they will cause damage to your Hansgrohe product:
  - Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  - Abrasive cleaning powders, pads, or brushes.
  - Steam cleaners.
  - "No rinse" cleaning agents.
- / ALWAYS follow the instructions provided by the manufacturer of the cleaning agent.
- / DO NOT mix cleaning agents, unless directed by the manufacturer.
- / DO NOT spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- / ALWAYS rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

## IMPORTANT

- / Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- / Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- / Do not store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
- / DAMAGE TO THE PRODUCT CAUSED BY IMPROPER CARE OR THE USE OF IMPROPER CLEANING AGENTS IS NOT COVERED BY THE WARRANTY.
- / IF A COMPONENT OF THE PRODUCT IS DAMAGED, REINSTALL IT, AS THERE IS RISK OF INJURY.

## CONSEIL DE NETTOYAGE POUR LES PRODUITS HANSGROHE

Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

## POUR DE MEILLEURS RÉSULTATS :

- / Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- / Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- / N'UTILISEZ PAS ces types de nettoyeurs car ils peuvent endommager votre produit Hansgrohe :
  - Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  - Les poudres de nettoyage, les tampons ou les brosses abrasives.
  - Les nettoyeurs à vapeur.
  - Les produits de nettoyage « sans rinçage ».
- / NE MÉLANGEZ PAS les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
- / NE PULVÉRISEZ PAS les nettoyeurs directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyeurs par pulvérisation, pulvérisez le nettoyant sur un chiffon ou une éponge douce.
- / Après le nettoyage rincer abondamment à l'eau claire pour éliminer intégralement les restes de détergent.

## IMPORTANT

- / Les residus de produits pour le corps comme les savons liquides, shampooings, gels de douche, teintures pour cheveux, parfums, apres-rasage et vernis a ongles peuvent causer des deteriorations. Rincez le produit avec de l'eau propre après chaque utilisation.
- / Le résidu provenant des nettoyeurs pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulsérisation sur le produit Hansgrohe.
- / De meme, il est interdit de stocker des detergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en degagent risquent d'abimer les produits.
- / LES DOMMAGES AU PRODUIT CAUSÉS PAR UN MAUVAIS ENTRETIEN OU PAR L'UTILISATION DE PRODUITS DE NETTOYAGE INADÉQUATS NE SONT PAS COUVERTS PAR LA GARANTIE.
- / SI UN COMPOSANT DU PRODUIT EST ENDOMMAGÉ, REMPLACEZ-LE, CAR IL EXISTE UN RISQUE DE BLESSURE.

## RECOMENDACIÓN DE LIMPIEZA PARA LOS PRODUCTOS DE HANSGROHE

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

### PARA OBTENER MEJORES RESULTADOS:

- / Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- / Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- / NO USE estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  - Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  - Polvos, paños o cepillos de limpieza abrasivos.
  - Limpiadores a vapor
  - Agentes de limpieza "sin enjuague".
- / SIEMPRE siga las instrucciones provistas por el fabricante del agente de limpieza.
- / NO MEZCLE los agentes de limpieza, a menos que esté indicado por el fabricante.
- / No rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- / SIEMPRE enjuague su producto Hansgrohe con agua limpia y séquelo y lústrelolo con un paño suave después de la limpieza.

### IMPORTANTE

- / Los residuos de productos de aseo como jabon liquido, champus, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de unas pueden danar tambien los materiales. Enjuague el producto con agua limpia después de cada uso.
- / Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- / Tampoco pueden generarse depositos de productos de limpieza o quimicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden danar los productos.
- / LOS DAÑOS QUE RESULTEN DE UN CUIDADO INADECUADO O USO DE AGENTES DE LIMPIEZA INADECUADOS NO ESTÁN CUBIERTOS POR LA GARANTÍA.
- / SI SE DAÑA UN COMPONENTE DEL PRODUCTO, REEMPLÁCELO, YA QUE EXISTE RIESGO DE LESIÓN.

[www.divapor.com](http://www.divapor.com)

# LIMITED CONSUMER WARRANTY

This warranty is limited to products manufactured by Hansgrohe, Inc. that are purchased by a consumer in the United States or Canada after March 1, 1996, and installed in either the United States or in Canada.

## WHO IS COVERED BY THE WARRANTY

This limited warranty extends to the original purchaser only. This warranty is non-transferable. Hansgrohe, Inc. neither assumes nor authorizes any person to create for it any other obligation or liability in connection with this product.

## LENGTH OF WARRANTY

If you are a consumer who purchased the product for use primarily for personal, family or household purposes, this limited warranty starts on the date of purchase and extends for as long as you own the product and the home in which the product is originally installed. If you purchased the product for use primarily for any other purpose, including, without limitation, a commercial purpose, this limited warranty starts on the date of purchase and extends (i) for 1 year, with respect to hansgrohe brand products and commercial products, and (ii) for 5 years, with respect to AXOR products. The Rubbed Bronze finish is subject to a 3-year limited warranty starting on the date of purchase.

## WHAT IS COVERED BY THE WARRANTY

This limited warranty covers only your manufactured product. Hansgrohe, Inc. warrants this product against defects in material or workmanship as follows:

Hansgrohe, Inc. will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe, Inc. is unable to provide a replacement and repair is not practical or cannot be made in timely fashion, Hansgrohe, Inc. may elect to refund the purchase price in exchange for the return of the product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

## WHAT IS NOT COVERED BY THE WARRANTY

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from (1) normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration; (2) the use of abrasive or caustic cleaning agents or "no-rinse" cleaning products, or the use of the product in any manner contrary to the product instructions; or (3) conditions in the home such as excessive water pressure or corrosion.

- C. Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product.
- D. Accessories, connected materials and products, or related products not manufactured by Hansgrohe, Inc.
- E. Any hansgrohe or AXOR product sold for display purposes.
- F. Custom products are non-returnable and cannot be cancelled upon receipt of order confirmation sent from Hansgrohe, Inc.

HANSGROHE, INC. SHALL NOT BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS LIMITED WARRANTY.

Some provinces and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## TO OBTAIN WARRANTY PARTS OR INFORMATION

Contact your Hansgrohe retailer, or contact Technical Service at:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid. REVISED MAY 1, 2016.

## PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product. If you have questions at any time about the use, installation or performance of your product, or the Limited Warranty, please write us or call us toll-free at 800-334-0455.

# AXOR

www.divapor.com

AXOR / Hansgrohe, Inc.  
1490 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Tel. 800-334-0455  
Fax 770-889-1783

[axor-design.com](http://axor-design.com)

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